



Woodlands Lodge

New Forest Hotel



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Woodlands Lodge Hotel
Bartley Road
Woodlands
Southampton
Hampshire
SO40 7GN

COVID -19 POLICY

- We recommend guests wear face coverings whilst moving about the hotel
- Additional cleaning schedule for the public areas
- Daily cleaning of keys
- Additional hand sanitisers available around the hotel for staff and guests
- Floor markings & signs
- Additional hand washing signs in the rooms and around the hotel
- Check in is 3pm to allow additional room cleaning
- Optional housekeeping for stay's- to minimise contact
- Optional on-line check in – to avoid crowding in the reception at busy times
- Online check out also used
- PPE available for staff, and training on how and when it's to be used given
- Staff are aware of the procedure if they are unwell or a member of their family is unwell and to self-isolate
- Staff are provided with lateral flow covid tests and encouraged to test themselves twice a week
- If you are feeling unwell with covid-19 symptoms, please do not come we will reschedule your booking
- Reservations taken for dinner, lunch, afternoon tea and breakfast
- There is thoughtful spacing between tables
- Outdoor dining available for all meals
- Room service available by reservation
- Picnic style breakfast available to the room – reservation required
- Picnic lunches also available – please reserve at the reception
- The a la carte menu has been amended to ensure safe working in the kitchen
- If you are taken ill during your stay at Woodlands Lodge with Covid-19 symptoms, you will need to return home immediately if safe to do so. It is not possible to self isolate at the hotel and if you are unable to safely return home we will contact our local health care provider for guidance. (Please note this can involve additional costs to the guest)
- We shall endeavour to maintain good ventilation at the hotel.